

Osaka Chamber of Commerce and Industry
 Kansai Economic Federation
 Kansai Association of Corporate Executives
 Japan Association for the 2025 World Exposition

「Expo 2025 Osaka, Kansai, Japan Briefing Session on the Water Routes Participant Survey Results」

<Survey outline>

- Survey period: from Wednesday, July 19, 2023 to Wednesday, July 26, 2023
- Respondents: 273 participants of the Expo 2025 Osaka, Kansai, Japan Briefing Session on the Water Routes
 - ※ The briefing session was conducted as a hybrid, being held at the venue (the Osaka Chamber of Commerce and Industry) and via online streaming.
- Survey method: Participants on-site who filled out the survey form and those online who answered via web form.
- Number of valid answers: 192 (percentage of valid answers: 70.3%)

【Respondent Affiliation】

Shipping company	14.6%(28)
Travel agency	9.4%(18)
Local government	31.3%(60)
Others	44.8%(86)
Total	100%(192)

【Question 1-1. Satisfaction with the briefing session】

	Total	Shipping company	Travel agency	Local government	Others
1) Satisfied	30.2% (58)	21.4% (6)	44.4% (8)	33.3% (20)	27.9% (24)
2) Generally satisfied	59.4% (114)	50.0% (14)	44.4% (8)	58.3% (35)	66.3% (57)
3) Somewhat unsatisfied	8.3% (16)	21.4% (6)	11.1% (2)	6.7% (4)	4.7% (4)
4) Unsatisfied	— (—)	— (—)	— (—)	— (—)	— (—)
5) No answer	2.1% (4)	7.1% (2)	— (—)	1.7% (1)	1.2% (1)
Total	100% (192)	100% (28)	100% (18)	100% (60)	100% (86)

<Individual comments>※Excerpts

1) Satisfied

- We were able to understand the current status of considerations by the Association.
- Each organization gave a specific explanation of the status of port facilities.
- There was a lack of information on the water routes at the time of the Expo, but it was beneficial that information was disseminated in this way.

2) Generally satisfied

- It was good to hear about the Nakanoshima Gate as well, but there was still not enough information about Yumeshima.

•It is unfortunate that large ships are not allowed.

•Some of the routes considered in the The Expo 2025 Osaka, Kansai, Japan Specific Policy on Visitor Transportation have been somewhat narrowed down and now we know how well the piers are maintained and how accessible they are to the venue.

•The size of the pier at the Expo site has been announced, making it easier for ship operators to plan their projects, however, when considering ship operation, we would like to share information from the planning stage, including the terminal's specifications and operation methods.

3) Somewhat unsatisfied

•We were told that the price could not be calculated until the number of companies requesting water transportation was known, and no concrete timeline could be seen.

•I would have liked to get some indication of when the reservation for pier use could be completed (can it be done on the same day?) and how much the berthing fees would be.

【Question 2-1 Use of information when considering of Expo participation】	Total	Shipping company	Travel agency	Local government	Others
1)Would like to utilize (I would like to consider participating in the things that I can do based on the information in this briefing session.)	16.1% (31)	21.4% (6)	44.4% (8)	10.0% (6)	12.8% (11)
2)Would like to utilize(In addition to the information provided at the briefing session, we would like to gather further information and consider specific ways to get involved.)	38.0% (73)	42.9% (12)	33.3% (6)	41.7% (25)	34.9% (30)
3)I don't know	44.8% (86)	32.1% (9)	22.2% (4)	46.7% (28)	52.3% (45)
4)No answer	1.0% (2)	3.6% (1)	— (—)	1.7% (1)	— (—)
Total	100% (192)	100% (28)	100% (18)	100% (60)	100% (86)

【Question 2-2 Content of interest】

※Only those who chose 1) or 2) in Q2-1 answered

※Multiple answers	Total	Shipping company	Travel agency	Local government	Others
1) Creation of Yumeshima tour programs utilizing the water routes	55.8% (58)	50.0% (9)	100.0% (15)	48.4% (15)	48.8% (20)
2) Use of the Yumeshima floating pier (for small boats)	34.6% (36)	55.6% (10)	13.3% (2)	35.5% (11)	34.1% (14)
3) Use of the Yumeshima floating pier (for medium-sized boats)	31.7% (33)	44.4% (8)	13.3% (2)	41.9% (13)	26.8% (11)
4) Bus transportation from the Yumeshima floating pier to the Expo site	26.9% (28)	11.1% (3)	53.3% (8)	29.0% (9)	22.0% (9)
5) Operation of the Yumeshima floating pier and ancillary facilities, etc.	23.1% (24)	16.7% (2)	33.3% (5)	12.9% (4)	29.3% (12)
6) No answer	10.6% (11)	5.6% (1)	— (—)	9.7% (3)	17.1% (7)
Total	— (104)	— (18)	— (15)	— (31)	— (41)

【Question 2-3. Frequency of use of the Yumeshima floating pier】

※Only those who chose 2) or 3) in Q2-2 answered

	Total	Shipping company	Travel agency	Local government	Others
1) Every day	15.2% (7)	26.7% (4)	100.0% (2)	— (—)	6.7% (1)
2) Once or twice per week	8.7% (4)	6.7% (1)	— (—)	7.1% (1)	13.3% (2)
3) Once or twice per month	4.3% (2)	— (—)	— (—)	— (—)	13.3% (2)
4) Several times during the Expo period	26.1% (12)	33.3% (5)	— (—)	14.3% (2)	33.3% (5)
5) I don't know	39.1% (18)	33.3% (5)	— (—)	71.4% (10)	20.0% (3)
6) No answer	6.5% (3)	— (—)	— (—)	7.1% (1)	13.3% (2)
Total	100% (46)	100% (15)	100% (2)	100% (14)	100% (15)

【Question 3 Questions and comments on the briefing session】 ※Excerpts

- We would like to ask you to hold this session and disseminate information regularly.
- Ship transportation may be intended to supplement road and rail transportation for visitors, but I am concerned about whether the transportation capacity and safety of the system are sufficient.
- The briefing session would have been more interesting if concrete numerical aspects for realization could have been expressed.