

About Numbered Ticket Distribution

- The following experiences require a numbered ticket. Only numbered ticket holders may enter or participate.
 - 1) EXPO 2025 360° Theatre (VR dome experience)
 - 2) EXPO 2025 360° Theatre (VR goggle experience) *Children under 10 years old are not permitted.
 - 3) Official Pop-Up Shop (Entry)
- Numbered tickets for each day will be distributed at the times and locations below. Distribution will end once the allocated number is reached.
 - Tokyo: Each day from 10:00 at Marunouchi Building Marucube Outdoor Area
 - Fukuoka: Each day from 9:30 at AEON Mall Fukuoka Main Plaza Entrance Area
 - Sapporo: Each day from 9:30 near Sapporo Factory Chimney Plaza
 - Sendai: Each day from 9:30 near AER Plaza
- Please queue according to instructions from staff.
- Due to space limitations, queuing will take place outdoors. Please dress appropriately for the weather and take care of your health.
- To avoid disturbing nearby residents, please refrain from arriving overnight or very early in the morning.
- One numbered ticket is required per person for each experience/shop entry. Tickets are limited to one per person. You cannot select multiple tickets or have one person collect multiple tickets for your entire group.
- Tickets are allocated in 30-minute time slots. Capacity varies between experiences. You may select your preferred experience and time slot when receiving your ticket. However, distribution for any given slot will close once it reaches maximum capacity.
- Tickets cannot be exchanged and cannot be reissued if lost, stolen, or damaged.
- Tickets are valid only for the designated experience and same-day time slot. Late arrival may result in refusal of entry or participation.
- Resale or transfer of numbered tickets is prohibited.
- Please note that children under 10 years of age are not permitted in the “EXPO 2025 360° Theatre” VR goggle experience.
- Event content or operation may be subject to change or cancellation on the day due to unavoidable circumstances such as natural disasters or accidents, or due to circumstances on the part of the organiser. In the event of changes or cancellation due to organiser circumstances, expenses related to attending the event (communication, transportation, and lodging expenses, etc.) will not be compensated by the organiser under any circumstances.
- The organiser assumes no responsibility for accidents or disputes between customers or between customers and third parties.
- The organiser assumes no responsibility for any accidents or trouble arising from failure to follow staff instructions or warnings.
- If staff deem a situation dangerous, they may suspend or refuse to distribute numbered tickets.

About Event Participation

- The event may be filmed for TV, newspapers, the internet, magazines, and other media. Images and footage taken at the venues may be used in promotional materials and on social media.
- Entry to the venues may be restricted if attendance is high.