

## Agreement on the Handling of User Information on the EXPO2025 Digital Wallet/Miyakumya Reward Program

the Association, the 2025 World Exposition, Japan (Hereinafter referred to as "the Association".) will operate the EXPO2025 Digital Wallet/Miyakumya Reward Program (Hereinafter referred to as the "Program".) on the EXPO2025 digital wallet (Hereinafter referred to as "Digital Wallet".) provided by HashPort, Inc., which allows users of digital wallets to receive benefits prescribed by the Association according to the status of their use of various services provided on the digital wallet.

Sumitomo Mitsui Banking Corporation (Hereinafter referred to as the "Bank".) has built an operating infrastructure system for the Program on the digital wallet. The Bank, the Association, HashPort, Inc. and other businesses providing services on the digital wallet will exchange user information to the extent necessary for the system operation of the Program. Regarding the exchange of information, the customer shall confirm the following matters in advance.

### 1. Use of the Target Information, Provision to Third Parties, etc.

(1) When applying for the Program, the Customer agrees to the following in accordance with the Act on the Protection of Personal Information (Act No. 57 of May 30, 15), the Banking Act (Act No. 21 of 1927), the Financial Instruments and Exchange Act (Act No. 25 of Showa 23), etc. In addition, the Customer agrees to submit written consent by electromagnetic means.

Customers are advised that the Bank will build the operating infrastructure system for this program through the Association, HashPort Co., Ltd., and Myakpe! Bank, Ltd., Resona Bank, Ltd., SBI Holdings Co., Ltd., and other businesses (Hereinafter collectively referred to as the "Affiliated Companies".) that provide services other than the Program, that the Target Information (Target information listed below. The same shall apply hereinafter) will be provided and used by the related companies to the extent necessary to achieve the purpose of use (The purpose of use listed below. The same shall apply hereinafter), and that the related companies will mutually provide and use the Target Information to the extent necessary to achieve the purpose of use.

#### < Purpose of Use >

- For the provision and operation of this program

- To verify the identity of the users of this program
- To provide the users of this program with services such as ticket sales, product sales, and events
- To allow the users of this program to view, change, or delete their registration information and to view their usage status
- To respond to inquiries from users of this program to related companies
- To notify the users of this program, such as maintenance and important announcements, as necessary
- To investigate and analyze the usage status of this program, to maintain, protect, and improve this program, and to prepare and publish statistical data (However, when compiling and publishing statistical data, personal information will be used without being identifiable.)
- To promote, market, advertise, and announce this program, related services, and related organizations in the Association or the Association (This includes cases in which acquired information such as browsing history and purchase history is analyzed and optimized to deliver advertisements.)
- To identify and refuse users who violate the terms of service of related companies or who attempt to use this program for unfair or unjust purposes
- To exercise rights and perform obligations based on contracts and laws between users of this program and related companies
- To link with other services and applications related to this program
- To manage after termination of use of this program
- In addition, to perform the provision of this program appropriately and smoothly

#### < Target information >

- Basic information of users of this program (Name, nickname, gender, date of birth, address, telephone number, e-mail address, passport number, information on nationality or country of residence, etc.)
- Information obtained from users' terminals, etc. (Type of terminal, OS, terminal identifier, IP address, browser type and other browser information, referrer information, Cookie ID, information related to browsing history, purchase history, etc. obtained by using Cookies and Cookie similar technology, advertisement identifiers such as IDFA and Google Play advertisement ID, etc.)
- Information on use of various services on digital wallets by users of this program
- Information on the status of this program based on the status of use of various services on digital wallets
- Information on the status of services provided to users of this program

(2) Whenever there is a change in the Target Information, the Purpose of Use, or the scope of third parties to whom the Target Information is provided, the Bank shall obtain consent from customers regarding the change.

(3) If it is necessary for the Bank to obtain consent for the provision of the Target Information to third parties based on the Purpose of Use in accordance with the Financial Instruments and Exchange Act, the Banking Act, and other related Laws and Regulations laws other than those related to the protection of personal information, the Bank shall obtain consent from customers separately in accordance with Laws and Regulations.

## 2. Entrustment of the Target Information

When the Bank outsources its business (This includes, but is not limited to, delivery services, printing services, computer services, payment services, and other services incidental thereto.) to a third party (Including cases where the outsourcee subcontracts to another company based on the contract.), the Bank may entrust the handling of the Target Information to the outsourcer after conducting necessary and appropriate supervision of the outsourcer's safety protection measures, etc.

## 3. Request for Suspension of Provision to Third Parties

(1) In addition to the provisions of the Act on the Protection of Personal Information, customers may request the Bank to suspend the provision of the Target Information to third parties as specified in 1. above. To make a request, please contact the contact mentioned in 4 below.

(2) If the customer requests the suspension of the transfer of the Target Information between the Bank and the related companies in accordance with the preceding paragraph, the customer agrees that he/she will not be able to use the Program and that the related contracts will be cancelled. The Bank shall not be responsible for any damage or disadvantage caused to the customer as a result of the cancellation.

## 4. Disclosure and Correction of Target Information

(1) If the customer requests the related companies to disclose his/her Target Information in accordance with the Act on the Protection of Personal Information, he/she should contact the

contact mentioned in 5 below.

(2) If the disclosure request reveals that the registered information is inaccurate or incorrect, the customer may request correction, addition or deletion of the information.

#### 5. Inquiries about Target Information

For requests stipulated in 3 and 4 above, please contact the following contact.

<EXPO 2025 Digital Wallet Inquiry Form >

<https://faq.expo2025-wallet.com/hc/ja/requests/new>

#### 6. Storage and Management of Target Information

(1) The Association, the Bank, and other related companies store Target Information provided by customers in storage areas including cloud environments and take necessary protective measures.

(2) The Bank and other related companies may make changes in relation to 1. of this provision, but based on the consent of the customer on each occasion, the Bank will manage the scope of third-party provision of Target Information in relation to the customer.