

These Terms are written in Japanese and translated into English. The Japanese version is the original and the English version is for reference only. In the event of any conflict between the two versions, the Japanese version shall prevail.

Visitors Wi-Fi Terms of Use

Terms of Use

Article 1 (Purpose)

These terms and conditions (hereinafter referred to as "these Terms") stipulate the necessary matters regarding the use of the "Wireless LAN Internet Connection Service" (hereinafter referred to as "the Service"), which is provided for the purpose of improving the convenience of visitors (hereinafter referred to as "Users") to the 2025 World Expo, held by the Japan Association for the 2025 World Expo, Japan (hereinafter referred to as "the Association").

Article 2 (Application of Terms)

In order to use the Service, the User is required to agree to these Terms. When a User starts using the Service, they are deemed to have agreed to these Terms.

Article 3 (Contents of the Service)

The Users may use the Service to connect to the Internet. The Service is compatible with Open Roaming*1.

*1 Open Roaming is an international wireless LAN roaming platform jointly developed by the Wireless Broadband Alliance (WBA), an industry group for public wireless LAN service-related businesses, and its member companies.

Article 4 (Terms of Use)

1. The use of the Service is permitted for individuals who agree to these Terms.
2. When using the Service, the User shall comply with the Act on Prohibition of Unauthorized Computer Access and other related laws and regulations.
3. When using the Service, the User shall prepare the following items at their own expense and responsibility:
 - (1) communication device equipped with Wi-Fi function and a web browser that can connect to the Service; or
 - (2) power source to supply communication devices and their accessories prepared by the User.

4. The User shall set up and operate the communication devices to use the Service, and the Association does not guarantee the operation of the communication devices.
5. The User shall take necessary measures, such as security measures for communication devices connected to the Service and restrictions on access to harmful sites.
6. The User shall use the Service with care to avoid causing inconvenience to others.

Article 5 (Service Fee)

No fee is charged for use of the Service.

Article 6 (Service Areas)

The locations where the Service is available will be announced on the website, etc. However, if the Association deems it necessary, it may change the locations without prior notice to Users.

Article 7 (Use of information provided by third parties)

Regarding the use of information provided by third parties, the User agrees that the provider of each piece of information shall bear full responsibility and that the Association is not the provider of such information.

Article 8 (Non-guarantee of Information Provided by Third Parties)

1. The Association does not guarantee the completeness, accuracy, reliability, usefulness, etc. of the products, services, and information provided by third parties through the Service.
2. The Association shall not be liable for any disputes that arise between a User and a third party in connection with the User's use of products, services, or information provided by a third party.

Article 9 (Restrictions on communication use)

1. If the User commits any of the acts set forth in Article 10 (Prohibited acts), violates these Terms and conditions, fails to comply with the notice of the Association, or if the Association reasonably judges it necessary for the operation of the Service, the Association may take any of the following measures or a combination of them:

- (1) Restricting the bandwidth allocated to communications made by the User using a specific communication method; or
- (2) Temporarily suspending or restricting the use of the Service by the User.
- 2. In order to allow many customers to use the limited communication bandwidth, the Association may restrict communications that require large amounts of data transmission (streaming, software downloads, file sharing, etc.) or that the Association determines to have such a risk.
- 3. The Association is not obligated to take the measures set forth in each paragraph of this article, and is not liable for any damages suffered by the User or a third party due to taking or not taking such measures. However, this shall not apply if the damages arise due to reasons attributable to the Association.

Article 10 (Prohibited Acts)

When using the Service, the User shall not engage in any of the following acts. If the Association reasonably determines that a User is engaging in any of the following acts, the Association may suspend such User's use of the Service:

- ① Any act that infringes or may infringe the copyright or other rights of a third party or the Association;
- ② Any act that infringes or may infringe the property or privacy of a third party or the Association;
- ③ Any act that causes or may cause disadvantage or damage to a third party or the Association, in addition to the preceding items;
- ④ Any act that libels or slanders a third party or the Association;
- ⑤ Any act that is contrary to public order and morals (obscenity, prostitution, violence, cruelty, abuse, etc.), or that is likely to be contrary to public order and morals, or any act of providing a third party with information that is contrary to public order and morals;
- ⑥ Any criminal act, or any act that is linked to a criminal act, or that may result in such activities;
- ⑦ Any election campaigning or similar act, regardless of whether it is during an election period or not;
- ⑧ Any act using the Service itself for commercial purposes, such as resale or rental of the Service;
- ⑨ Any act of establishing or soliciting others to join a pyramid scheme;
- ⑩ Any act of sending emails that include advertisement, promotion, solicitation,

etc., fraudulent information, or content that may cause discomfort, or sending emails that may have the potential to do so (harassing emails) to an unspecified number of people;

⑪ Any act of interfering with the reception of email from a third party or the Association, or requesting a chain of email forwarding, or forwarding in response to such a request;

⑫ Any act of using the Service by impersonating a third party;

⑬ Any unlawful act of gaining unauthorized access to the Association or a third party through the Service, or falsifying or deleting content;

⑭ Any act of using or providing harmful programs such as computer viruses through or in connection with the Service;

⑮ Any act that causes inconvenience or disadvantage to a third party or the Association, any act that may interfere with the Service, or any act that interferes with the operation of the Service;

⑯ Any act that causes or may cause significant interference with the use of the Service by those who use it directly or indirectly;

⑰ Any act that circumvents or makes others circumvent, the procedures required for starting to use the Service specified by the Association without the Association's permission;

⑱ Any other act that violates or is likely to violate laws and regulations; or

⑲ Any other act that the Association deems inappropriate.

Article 11 (User's Liability for Compensation)

If damage is caused to the Association or a third party by a User's actions that fall under the provisions of the previous article (Prohibited Acts), the User shall bear all legal responsibility for compensation for damages, etc., even after the User loses their User status.

Article 12 (User's Responsibility)

If a User incurs any damage or assumes any legal responsibility in connection with the information or files uploaded or downloaded using the Service, the User shall handle these matters at their own responsibility and shall not make any claims against or cause any inconvenience to the Association.

Article 13 (Ownership and Intellectual Property Rights)

Ownership and intellectual property rights of all programs, software, services,

procedures, trademarks, trade names, or services provided by third parties or associated technologies in general that constitute the Service shall belong to the Association or the relevant providers.

Article 14 (Copyright)

1. The User may not use any information or files provided through the Service in any manner beyond the scope of reproduction for personal use by the User as set forth in the Copyright Act without obtaining permission from the rights holder.
2. The User may not allow a third party to use or disclose any information or files provided through the Service in any manner without obtaining permission from the rights holder.
3. If a dispute arises as a result of a violation of the provisions of the preceding two paragraphs, the User shall resolve the dispute at their own expense and responsibility and shall not cause any damage to the Association.

Article 15 (Changes and Suspension of Service)

1. The Association may change the content of the Service without prior notice to the User if there is an impact on the operation of the Expo, etc.
2. The Association may suspend operation of the Service in any of the following cases:
 - ① When system maintenance or construction work for the Service is being carried out;
 - ② When normal operation of the Service is impossible due to a disaster, power outage, or other emergency;
 - ③ When there is an unavoidable reason, such as a failure of the equipment or network related to the Service's system; or
 - ④ When the Association reasonably determines that a temporary suspension of the operation of the Service is necessary for any other reason.
3. The Association shall not be liable for any damage incurred by the User or a third party due to a change in the content of the Service or suspension of operation.

Article 16 (Disclaimer)

Notwithstanding any other provisions of these Terms or the contract terms, the Association shall not be liable for any damage incurred by the User in connection

with the provision of the Service, unless such damage is caused by reasons attributable to the Association. Furthermore, in the event that the Association is liable for damages to the User, the amount of compensation shall be limited to the amount actually paid by the User to the Association except in cases of willful misconduct or gross negligence.

Article 17 (Governing Law)

The establishment, effect, performance and interpretation of these Terms shall be governed by Japanese law.

Article 18 (Negotiations)

If a dispute arises between a User and the Association in relation to the Service, the User and the Association shall negotiate in good faith.

Article 19 (Court of Jurisdiction)

If a lawsuit arises between a User and the Association in relation to the Service, the Osaka District Court shall be the court of first instance with exclusive agreed jurisdiction.

Article 20 (Amendment to Terms)

1. The Association may change these Terms in the following cases:
 - (1) If the amendment to these Terms conforms to the general interest of the Users; or
 - (2) If the amendment to these Terms does not run afoul of the purpose of these Terms, and it is reasonable in light of the circumstances concerning the amendment such as the necessity of the amendment, the appropriateness of the details of the amended conditions.
2. The Association shall specify the effective date of the amended Terms and shall publicly announce on the Service the fact that the Terms have been amended, and the contents of the amended Terms and the effective date thereof. In the case of item 2 of the preceding paragraph, the announcement shall be made by the time the amended Terms take effect.
3. When a User uses the Service after the amendment to these Terms are made, the User shall be deemed to have agreed to the amended Terms.

(Supplementary Provisions)

These Terms shall come into effect on March 25, 2025.