

Result report (Grievance Mechanism for the Sustainable Sourcing Code)

No.	1	
Date of Reception	17-Sep-24	
Summary of the Report	Allegations of unfair labor practices at a company that manufactures construction materials	
Status/Results	On January 23, 2025, the Organiser of the World Expo 2025 notified the whistleblower that it would not initiate the processing procedure and terminated this case at the Whistleblowing Section.	
Process history	<p>The report form submitted by the informant did not include the goods or services procured by the organiser of the World Expo 2025 or pavilion organisers which is a necessary item to determine whether to initiate the processing procedure. Therefore, the Organiser held the Advisory Group consisting of experts on October 7, 2024 and December 2, 2024 to collect information from the Organiser's supply chain related to the manufacture of construction materials to determine whether to initiate the processing procedure, receiving advice as necessary. Specifically, we requested Expo site construction prime contractors, Pavilion Organisers, the whistleblower, and the entity being reported to disclose whether "the company allegedly involved in unfair labor practices, as mentioned in the report, supplied construction materials to the Organiser. We also collected information on the methods for tracing suppliers and business practices in selecting suppliers. Furthermore, we requested that the informant provide us with information missing from the whistleblowing form on an ongoing basis from October to December 2024.</p> <p>As a result of the information collection, we were unable to confirm information indicating that the company manufacturing the construction materials alleged to have committed the unfair labor practices described in the report was one of the Organiser's suppliers. Therefore, we determined that it would not be appropriate to initiate processing procedures for this report at the Whistleblowing Section, and notified the informant to that effect.</p>	
Remarks	We suggested to the whistleblower that the possibility of using grievance mechanisms other than this Whistleblowing Section.	