

Result report (Grievance Mechanism for the Code of Sustainable Procurement)

No.	14
Date of Reception	24-12-2025
Summary of the Report	Allegations of unfair labor practices at a company that manufactures construction materials
Status/Results	On February 24, 2026, the Organiser of the World Expo 2025 notified the whistleblower that it would not initiate the processing procedure and terminated this case at the Whistleblowing Section
Process history	<p>The whistleblowing form submitted by the whistleblowing did not include “the goods or services procured by the Organiser of the World Expo 2025 or pavilion organisers” which is a necessary item to determine whether to initiate the processing procedure. Therefore, the Organiser, while receiving appropriate advice from Advisory Group Members, proceeded to gather information from relevant supply chains and other sources to determine whether to initiate the processing procedure. Specifically, the Organiser requested Expo site construction prime contractors to disclose whether "the company allegedly involved in unfair labor practices, as mentioned in the report, supplied construction materials to the Organiser.” Additionally, we requested that the whistleblower provide us with information missing from whistleblowing form.</p> <p>As a result of the information collected by the Organiser, we were unable to confirm information indicating that the company manufacturing the construction materials alleged to have committed the unfair labor practices described in whistleblowing form was one of the Organiser's suppliers. Therefore, we determined that it would not be appropriate to initiate processing procedures for this whistleblowing at the Whistleblowing Section, and notified the whistleblower accordingly.</p>
Remarks	