

Status of the Reception and Processing of Reports at the Human Rights

Reporting Desk

As of March 2026

Case No.	Report		Category	Summary of Report	Processing status
1	Others	Individual Concerned	Discrimination	Complaint of discriminatory remarks made by association staff towards participants at external events.	An Association official issued a warning to the Individual Concerned and offered an apology to the Reporter, thereby completing the procedures at this reporting desk.
2	Others	Individual Concerned	Discrimination	Complaints requesting consideration of diversity in the association's productions.	The Individual Concerned and the Relevant Parties were informed of the importance of consideration for diversity, the Reporter was notified, and the procedures at this reporting desk were concluded.
3	Others	Related Party	Rights of Persons with Disabilities	Complaint regarding ticket purchasing and accommodations for visually impaired people at the Expo venue.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the improvements, and the procedures at this reporting desk were concluded.
4	Others	Individual Concerned	Discrimination	Complaint requesting consideration of discrimination in association productions.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
5	Others	Related Party	Safety and Hygiene / Safety and Health	Complaint regarding construction workers' access and toilet use.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the improvements, and the procedures at this reporting desk were concluded.
6	Others	Related Party	Safety and Hygiene / Safety and Health	Complaint calling for safety considerations for construction workers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the results of the investigation and response, and the procedures at this reporting desk were concluded.
7	Staff	Individual Concerned	Harassment, Working Conditions and Work Environment	Complaint regarding harassment and labour contracts at pavilion	An investigation was conducted with the Individual Concerned, the Reporter was informed of the findings, and the procedures at this reporting desk were concluded.

				management entities,	
8	Others	Third party	Children's Rights	Complaint regarding the installation of children's toilets.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the results of the investigation, and the procedures at this reporting desk were concluded.
9	Others	Third party	Children's Rights	Complaint regarding rules for using children's toilets.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
10	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding rules for using personal mobility devices.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
11	Visitors	Individual Concerned	Rights of Persons with Disabilities	Wheelchair accessibility Complaint.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
12	Others	Third party	Freedom of Expression	Complaint regarding the Association's response to interviews.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
13	Others	Family Member	Discrimination	Complaint regarding the operation of limiting payment methods at the venue to cashless payment.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the Association's approach to the matter, and the procedures at this reporting desk were concluded.
14	Others	Third party	Privacy	Complaint regarding online streaming from the venue.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
15	Staff	Individual Concerned	Privacy	Complaint regarding the employer's own baggage inspection of staff.	An investigation was conducted with the Individual Concerned and others, the Reporter was informed of the findings, and the procedures at this reporting desk were concluded.
16	Staff	Third party	Freedom of Expression	Complaint regarding the Association's response to interviews.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
17	Others	Family Member	Children's Rights	Complaint regarding disciplinary	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.

				training at school due to Expo.	
18	Others	Family Member	Rights of Persons with Disabilities	Complaint regarding the entrance gates and treatment for people with disabilities when entering the pavilion.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the matters that could be addressed, and the procedures at this reporting desk were concluded.
19	Staff	Individual Concerned	Harassment , Working Conditions and Work Environment	Complaint regarding harassment and labour contracts at pavilion management entities.	At the Reporter's request, the matter was put on hold; however, as communication with the Reporter subsequently ceased, the procedures at this reporting desk were concluded.
20	Others	Individual Concerned	Discrimination	Complaint regarding the Association's response to online inquiries from elderly people.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
21	Others	Individual Concerned	Rights of Persons with Disabilities	Disability ticket type Complaint.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
22	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of overbearing behaviour by staff of the pavilion management organisation.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
23	Visitors	Third party	Harassment	Complaint about customer harassment at the venue.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
24	Staff	Third party	Discrimination	Complaint by a child attendee about discriminatory behaviour towards venue staff.	Although an investigation was conducted with the Relevant Parties, it was not possible to identify the Individual Concerned, so the Reporter was informed of this, and the procedures at this reporting desk were concluded.
25	Others	Third party	Safety and Hygiene / Safety and Health	Complaint regarding concerns about cosplay at the venue.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.

26	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding personal mobility rental rules.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the apology and planned improvements from the Individual Concerned, and the procedures at this reporting desk were concluded.
27	Others	Third party	Safety and Hygiene / Safety and Health	Complaint regarding concerns about cosplay at the venue.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
28	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts at pavilion management entities.	An investigation was conducted with the Individual Concerned and others, the Reporter was informed of the findings, and the procedures at this reporting desk were concluded.
29	Visitors	Individual Concerned	Discrimination	Complaint regarding priority entry for strollers at the entrance gate.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
30	Visitors	Individual Concerned	Discrimination	Complaint regarding the content of explanations given by staff at pavilion management entities.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
31	Visitors	Individual Concerned	Discrimination	Complaint regarding the inclusion of a gender question in the post-visit survey.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
32	Visitors	Individual Concerned	Discrimination	Complaint regarding universal toilet usage rules.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
33	Staff	Individual Concerned	Harassment , Working Conditions and Work Environment	Complaint regarding harassment and working conditions for Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
34	Others	Individual Concerned	Rights of Persons	Complaint regarding	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules

			with Disabilities	discount rules for people with designated intractable diseases at the venue.	that had been confirmed, and the procedures at this reporting desk were concluded.
35	Visitors	Individual Concerned	Harassment , Working Conditions and Work Environment	Complaint regarding employment contracts at pavilion management entities.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
36	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding medical support for staff of pavilion management entities.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
37	Others	Individual Concerned	Other	Copyright Complaint.	Although the details were repeatedly confirmed with the Reporter, the information remained unclear and it was determined that it would be difficult to proceed, so the procedures at this reporting desk were concluded.
38	Others	Third party	Privacy	Complaint regarding online streaming from the venue.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
39	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of intimidating behaviour by venue staff.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
40	Visitors	Individual Concerned	Privacy	Complaint regarding defamatory comments made on social media regarding images taken at the venue.	After confirming the details with the Reporter, the Association informed the Reporter of the matters it was able to address, and the procedures at this reporting desk were concluded.
41	Visitors	Individual Concerned	Privacy	Complaint of slander between staff at the venue.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
42	Others	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding priority entry at Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.

43	Visitors	Individual Concerned	Discrimination	Complaint regarding exhibits by Pavilion Organisers.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
44	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding priority entry at Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
45	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding discount rules for people with mental disabilities at venues.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
46	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding passive smoking from smoking areas within the venue.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements and timing, and the procedures at this reporting desk were concluded.
47	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint to improve the environment in the venue's staff rest area.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements and timing, and the procedures at this reporting desk were concluded.
48	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding priority entry at Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
49	Staff	Individual Concerned	Harassment	Complaint regarding the handling of customer harassment by Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
50	Staff	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding unfair treatment by Pavilion Organisers.	After confirming the details with the Reporter, it was determined that consulting another office would be more effective, so the Reporter was referred to that office, and the procedures at this reporting desk were concluded.
51	Staff	Individual Concerned	Harassment, Working Conditions and Work Environment	Complaint regarding harassment and labour contracts at pavilion management entities.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the findings, but communication from the Reporter ceased after September, and the procedures at this reporting desk were concluded.
52	Staff	Individual Concerned	Working Conditions	Complaint regarding working	The matter had been put on hold at the Reporter's request, but communication from the Reporter

			and Work Environment	conditions for Pavilion Organisers.	subsequently ceased, and the procedures at this reporting desk were concluded.
53	Staff	Individual Concerned	Discrimination	Complaint regarding discriminatory treatment by Pavilion Organisers.	Although the Association contacted the Reporter multiple times and continued to confirm the details of the report, communication from the Reporter ceased after June, and the procedures at this reporting desk were concluded.
54	Others	Third party	Safety and Hygiene / Safety and Health	Complaint about the health of venue staff posted on social media.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
55	Staff	Individual Concerned	Harassment	Complaint regarding harassment at pavilion management entities.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the findings and asked whether they wished to engage in dialogue, but communication from the Reporter ceased after August, and the procedures at this reporting desk were concluded.
56	Staff	Individual Concerned	Harassment	Complaint regarding harassment at pavilion management entities.	Although the Association had been confirming the details of the report with the Reporter, communication from the Reporter ceased after June, and the procedures at this reporting desk were concluded.
57	Visitors	Family Member	Rights of Persons with Disabilities	Complaint regarding rules for using shared outlets at venues.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
58	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of inappropriate behaviour by staff at the venue.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
59	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding priority entry for visually impaired people by Pavilion Organisers.	The Reporter informed the Association that the matter had been resolved by other means, and the procedures at this reporting desk were concluded.
60	Visitors	Individual Concerned	Rights of Persons with Disabilities	A request from pavilion operator. regarding priority entry for those with medical certificates.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
61	Others	Individual Concerned	Rights of Persons	Complaint regarding priority entry for visually	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules

			with Disabilities	impaired people by Pavilion Organisers.	that had been confirmed, and the procedures at this reporting desk were concluded.
62	Others	Third party	Rights of Persons with Disabilities	Complaint calling for people with disabilities to be invited to the Expo.	The Reporter was thanked for the reference comments, and the procedures at this reporting desk were concluded.
63	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding shouting and other incidents by venue staff.	After confirming the details with the Reporter, it was determined that consulting another office would be more effective, so the Reporter was referred to that office, and the procedures at this reporting desk were concluded.
64	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding priority entry for people with mental disabilities by Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
65	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding the treatment of guide dogs by Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the results of the investigation and response, and the procedures at this reporting desk were concluded.
66	Visitors	Individual Concerned	Discrimination	Complaint regarding discriminatory treatment by Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
67	Staff	Individual Concerned	Other	Complaint of inappropriate behaviour by venue staff.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
68	Staff	Individual Concerned	Other	Complaint of inappropriate behaviour by venue staff.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
69	Staff	Individual Concerned	Other	Complaint of inappropriate behaviour by venue staff.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
70	Others	Third party	Other	Complaint regarding construction work by Pavilion Organisers.	After confirming the details with the Reporter, it was determined that consulting another office would be more effective, so the Reporter was referred to that office, and the procedures at this reporting desk were concluded.

71	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint of inappropriate treatment of people with disabilities by venue staff.	After confirming the matter with the relevant parties, the Association notified the reporter and offered an apology, thereby completing the procedures at this reporting desk.
72	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions for Pavilion Organisers.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
73	Others	Third party	Rights of Persons with Disabilities	Complaint calling for people with disabilities to be invited to the Expo.	The Reporter was thanked for the reference comments, and the procedures at this reporting desk were concluded.
74	Staff	Individual Concerned	Discrimination	Complaint regarding employment opportunities at venue facilities.	Although the Association requested additional information from the Reporter to proceed with the matter, no response was received, and the procedures at this reporting desk were concluded.
75	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint about inappropriate remarks made to a person with a disability on a bus operating outside the venue.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
76	Visitors	Individual Concerned	Discrimination	Complaint regarding discriminatory behaviour by Pavilion Organisers.	The Reporter was thanked for their opinion, and the procedures at this reporting desk were concluded.
77	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding heat countermeasures to staff at the venue.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
78	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of intimidating remarks made by off-site staff.	Although an investigation was conducted with the Relevant Parties, it was not possible to identify the Individual Concerned, so the Reporter was informed of this, and the procedures at this reporting desk were concluded.
79	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of unsafe behaviour by venue staff.	Although an investigation was conducted with the Relevant Parties, it was not possible to identify the Individual Concerned, so the Reporter was informed of this, and the procedures at this reporting desk were concluded.

80	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding heat countermeasures to staff at the venue.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
81	Visitors	Family Member	Rights of Persons with Disabilities	Complaint regarding priority entry for people with severe disabilities by Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the rules that had been confirmed, and the procedures at this reporting desk were concluded.
82	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions for Pavilion Organisers.	Although the Association had been confirming the details of the report with the Reporter, the Reporter requested to withdraw the matter, and the procedures at this reporting desk were concluded.
83	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts at pavilion management entities.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
84	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding heat countermeasures to staff at the venue.	Although confirmation was sought from the Individual Concerned, no response was received, and the procedures at this reporting desk were concluded.
85	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts. at venue facilities.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
86	Others	Affiliated Organisation	Other	Complaint regarding construction work by Pavilion Organisers.	After confirming the details with the Reporter, it was determined that consulting another office would be more effective, so the Reporter was referred to that office, and the procedures at this reporting desk were concluded.
87	Staff	Individual Concerned	Harassment	Complaint regarding harassment by Pavilion Organisers.	At the Reporter's request, the matter was withdrawn, and the procedures at this reporting desk were concluded.
88	Visitors	Family Member	Other	Complaint regarding the response of venue staff to intimidating	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.

				behaviour between visitors that occurred within the venue.	
89	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts at pavilion management entities.	After confirming the details with the Reporter, it was determined that consulting another office would be more effective, so the Reporter was referred to that office, and the procedures at this reporting desk were concluded.
90	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts at venue facilities.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
91	Others	Individual Concerned	Discrimination	Complaint regarding past discriminatory remarks made by a performer at an event.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
92	Staff	Individual Concerned	Harassment	Complaint regarding harassment between staff of the pavilion management body and other parties.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
93	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding heat countermeasures to staff at the venue.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
94	Others	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding parking rules for people with disabilities.	The Reporter was thanked for their opinion, and the procedures at this reporting desk were concluded.
95	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding unfair treatment by Pavilion Organisers.	The Reporter was thanked for their opinion, and the procedures at this reporting desk were concluded.
96	Others	Third party	Other	Complaint regarding construction work by Pavilion Organisers.	The Reporter was thanked for providing the information, and the procedures at this reporting desk were concluded.

97	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at the venue.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
98	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at the venue.	After confirming the details with the Reporter, it was determined that consulting another office would be more effective, so the Reporter was referred to that office, and the procedures at this reporting desk were concluded.
99	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding heat countermeasures by Pavilion Organisers.	The Reporter was thanked for their opinion, and the procedures at this reporting desk were concluded.
100	Others	Third party	Other	Complaint regarding security on roads surrounding the venue.	The Reporter was thanked for providing the information, and the procedures at this reporting desk were concluded.
101	Others	Third party	Discrimination	Complaint regarding past statements made by event performers.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
102	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of intimidating behaviour by pavilion management staff.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
103	Visitors	Family Member	Rights of Persons with Disabilities	Complaint regarding unfair treatment of people with mental disabilities by staff of the pavilion management body.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
104	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding venue staff's use of rest areas and toilets.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
105	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions of venue staff.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
106	Staff	Individual Concerned	Working Conditions	Complaint regarding staff	An investigation was conducted with the Individual Concerned, the Reporter was informed of the

			and Work Environment	working conditions.	planned improvements, and the procedures at this reporting desk were concluded.
107	Visitors	Individual Concerned	Discrimination	Complaint regarding unfair treatment by Pavilion Organisers.	After confirming the details with the Reporter, it was determined that consulting another office would be more effective, so the Reporter was referred to that office, and the procedures at this reporting desk were concluded.
108	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of unsafe working practices at the venue.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
109	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions of venue staff.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
110	Visitors	Family Member	Rights of Persons with Disabilities	Complaint regarding restrictions on entry for large wheelchairs by Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
111	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions at Pavilion Organisers.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
112	Staff	Individual Concerned	Other	Complaint regarding instructions for ordering work in venue management.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
113	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding offensive behaviour by pavilion management staff.	After confirming the details with the Reporter, it was determined that consulting another office would be more effective, so the Reporter was referred to that office, and the procedures at this reporting desk were concluded.
114	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at the venue.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
115	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of coercive behaviour by staff of the pavilion	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.

				management organisation.	
116	Others	Third party	Discrimination	Complaint regarding past statements made by event performers.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
117	Staff	Individual Concerned	Discrimination	Complaint regarding discriminatory treatment by Pavilion Organisers.	Although the contact information of the Reporter was unknown, an investigation was conducted with the Individual Concerned, and the procedures at this reporting desk were concluded.
118	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding cleaning work by staff of the opposite sex in the venue's toilets.	After confirming the details with the Reporter, it was determined that consulting another office would be more effective, so the Reporter was referred to that office, and the procedures at this reporting desk were concluded.
119	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions of venue staff.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
120	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions of venue staff.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
121	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions of venue staff.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
122	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at venues.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
123	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of unsafe behaviour by venue staff at the entrance gate.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the findings, and the procedures at this reporting desk were concluded.
124	Visitors	Third party	Safety and Hygiene / Safety and Health	Complaint about offensive behaviour by venue staff.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
125	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions of venue staff.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.

126	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions of venue staff.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
127	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding working conditions of venue staff.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
128	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint made to staff at the venue regarding heat countermeasures.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
129	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at the venue.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
130	Others	Family Member	Children's Rights	Complaint regarding the school's response to a field trip to the World Expo.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
131	Staff	Individual Concerned	Harassment	Complaint regarding customer harassment by Pavilion Organisers.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
132	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint about unfair behaviour by venue staff in elevators.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
133	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding exit route to disabled parking.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
134	Staff	Individual Concerned	Harassment	Complaint regarding harassment between staff of the pavilion management body and other parties.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
135	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding heat countermeasures to staff at the venue.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.

136	Staff	Individual Concerned	Harassment	Complaint regarding harassment between staff of the pavilion management body and other parties.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
137	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of abusive language by venue staff at the entrance gate.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
138	Staff	Individual Concerned	Other	Complaint regarding inappropriate hiring of venue staff by Pavilion Organisers.	After checking with the relevant parties but receiving no response, the procedure at this Reporting Desk was closed.
139	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts of venue staff.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
140	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint of groping between visitors.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
141	Others	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding past activities of event speakers at Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
142	Staff	Individual Concerned	Harassment	Complaint regarding customer harassment by Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
143	On-site Worker	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts of venue staff.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
144	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding priority entrance arrangements by	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.

				Pavilion Organisers.	
145	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding Pavilion Organisers' responses to people with walking difficulties.	After checking with the relevant parties but receiving no response, the procedure at this Reporting Desk was closed.
146	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint about venue staff's treatment of people with disabilities.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
147	Others	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding past activities of event speakers at Pavilion Organisers.	After confirming the matter with the Individual Concerned and the Relevant Parties, the Reporter was informed, and the procedures at this reporting desk were concluded.
148	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint of a lack of consideration by venue staff for people with mobility issues.	Although the contact information of the Reporter was unknown, the comments were shared with the Individual Concerned, and the procedures at this reporting desk were concluded.
149	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at the venue.	An investigation was conducted with the Individual Concerned and the Relevant Parties, the Reporter was informed of the findings, and the procedures at this reporting desk were concluded.
150	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding reservation rules for disabled parking spaces.	The opinions received from the Individual Concerned and the Relevant Parties were shared, the Reporter was notified, and the procedures at this reporting desk were concluded
151	Others	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding the handling of tickets for people with disabilities at a travel agency.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
152	Others	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding the association's response to inquiries from hearing impaired individuals.	The opinions received from the Individual Concerned and the Relevant Parties were shared, the Reporter was notified, and the procedures at this reporting desk were concluded

153	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding the entry rules for electric wheelchairs at the entrance gate.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the apology and subsequent actions taken by the Individual Concerned, and the procedures at this reporting desk were concluded.
154	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at the venue.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
155	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding priority entry for people with mental disabilities by Pavilion Organisers.	The opinions received from the Individual Concerned and the Relevant Parties were shared, the Reporter was notified, and the procedures at this reporting desk were concluded
156	Visitors	Individual Concerned	Discrimination	Complaint regarding discriminatory behaviour by staff of the pavilion management organisation and other parties.	The Reporter informed the Association that the matter had been resolved by other means, and the procedures at this reporting desk were concluded.
157	Staff	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint regarding heat countermeasures to staff at the venue.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
158	Others	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding the handling of tickets for people with disabilities at travel agencies and convenience stores.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
159	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at the venue.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
160	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts at pavilion management entities.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.

161	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts, at pavilion management entities.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
162	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaint about voyeurism at the venue.	The opinions received from the Individual Concerned were shared, the Reporter was informed, and the procedures at this reporting desk were concluded.
163	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts at pavilion management entities.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
164	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts of venue staff.	The Reporter was referred to an office capable of conducting legal investigation and response, and the procedures at this reporting desk were concluded.
165	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at the venue.	The Reporter requested to withdraw the matter, and the procedures at this reporting desk were concluded.
166	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at the venue.	Although the Association had been confirming the details of the report with the Reporter, no response was received from the Reporter, and the procedures at this reporting desk were concluded.
167	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding priority entry at Pavilion Organisers.	The opinions received from the Individual Concerned and the Relevant Parties were shared, the Reporter was notified, and the procedures at this reporting desk were concluded.
168	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding priority entry at Pavilion Organisers.	An investigation was conducted with the Individual Concerned, the Reporter was informed of the planned improvements, and the procedures at this reporting desk were concluded.
169	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts of venue staff.	The Reporter was referred to an office capable of conducting legal investigation and response, and the details of the report were communicated to the Individual Concerned, and the procedures at this reporting desk were concluded.
170	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding the admission rules for assistance	The Reporter was thanked for their opinion, and the procedures at this reporting desk were concluded.

				dogs at Pavilion Organisers.	
171	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint regarding priority entry at Pavilion Organisers.	The Reporter was thanked for their opinion, and the procedures at this reporting desk were concluded.
172	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts of venue staff.	The Reporter was referred to an office capable of conducting legal investigation and response, and the procedures at this reporting desk were concluded.
173	Staff	Individual Concerned	Harassment	Complaint of harassment between staff at the venue.	The Reporter was referred to an office capable of conducting legal investigation and response, and the procedures at this reporting desk were concluded.
174	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts of venue staff.	The Reporter was referred to an office capable of conducting legal investigation and response, and the procedures at this reporting desk were concluded.
175	Visitors	Individual Concerned	Safety and Hygiene / Safety and Health	Complaints for proper guidance to the Calm Room.	The Reporter was thanked for their opinion, and the procedures at this reporting desk were concluded.
176	Visitors	Individual Concerned	Rights of Persons with Disabilities	Complaint of inappropriate treatment of people with disabilities by venue staff.	The Reporter was thanked for their opinion, and the procedures at this reporting desk were concluded.
177	Staff	Individual Concerned	Working Conditions and Work Environment	Complaint regarding employment contracts of venue staff.	The Reporter was referred to an office capable of conducting legal investigation and response, and the procedures at this reporting desk were concluded.