Changing or cancelling your visit date and time reservation

Visit date and time reservations can be changed up to 3 times.



From the home screen of the EXPO2025 Digital Ticket site, click on **"Make a reservation/lottery application/change/admission"** and log in to My Tickets.



Scroll down "My Tickets" and you will see your tickets. Click the ticket for which you want to change or cancel the reservation.



Click the ticket name and scroll down "Ticket details".

In the "Reservation Status" confirmation section, click "Change" or "Cancel".

After clicking "Change", you will need to make a new reservation for your visit date and time.