



S2-3-1
**Crisis management incl. security and inspection,
disaster prevention, medical systems, sanitation
and public health**

Crisis management system in the venue

- ❑ Up to 2,000 security staff as well as police, firefighters, and coast guard stationed at the venue

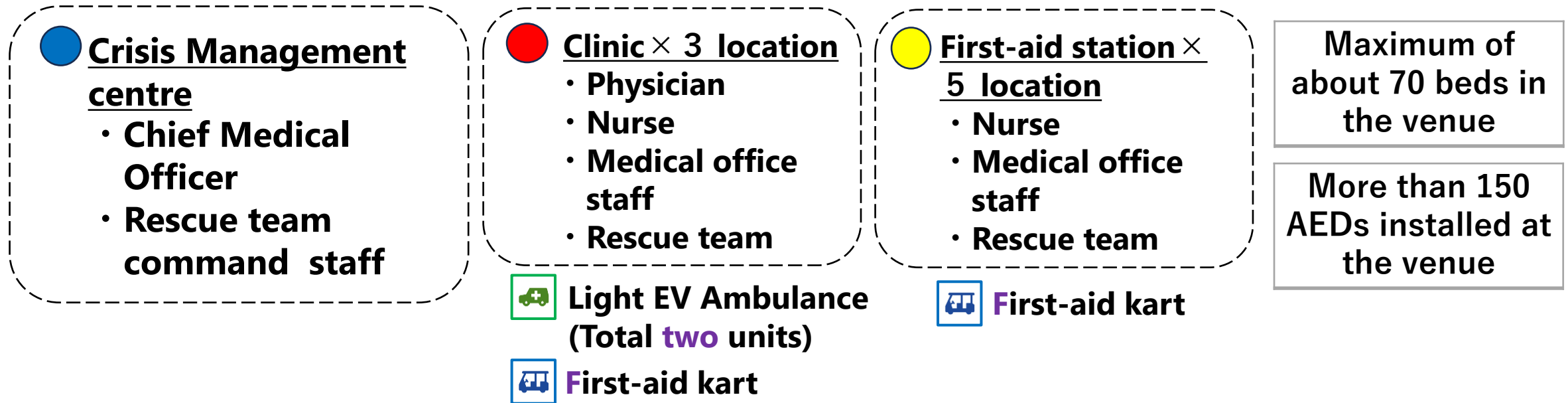
| Gate security unit | Site security unit | Event security unit | Facility security unit |
|---|-------------------------------------|---------------------------------|---|
| Security checks at east and west entrance gates | Miscellaneous security at the venue | Crowd security around the event | Facility security for MISHOP-managed facilities |

Approximately 600 cameras and loudspeakers
The situation in the venue can be monitored in real time and information can be communicated in case of an emergency.

- ❑ Venue police units (Osaka Prefectural Police) and Osaka-Kansai Expo Fire Centre (Osaka City Fire Department, with fire trucks and ambulances) set up at the venue.
- ❑ In addition to the above, The Expo Association has established Organiser's Security Units and Rescue Teams to provide evacuation guidance and rescue activities in the event of a disaster.
- ❑ Each pavilion has established a self-defense firefighting system for fire reporting, initial firefighting, and evacuation guidance in case of fire.

Crisis management system in the venue

- ❑ Three clinics and five first-aid stations are set up at the venue, and ambulances are also available.



- ❑ The health authorities of Osaka City will conduct inspections and investigations related to food and environmental sanitation at the Site sanitation surveillance centre set up within the venue.

Reporting to the Crisis Management Centre

Reporting of problems, etc.

- If there is a problem that cannot be handled by the staff of each pavilion, such as visitors acting out of control, please report it to the Crisis Management Centre.
- If you find a suspicious property or person, please report it to the Crisis Management Centre.
- In the event of a knife attack or other emergency, please call the police immediately (110). The venue police will be dispatched to the scene as soon as possible.

Emergency call



Incidents of an urgent nature, such as injuries resulting from an incident or accident

**Osaka Prefectural Police
(Venue Police Unit)**

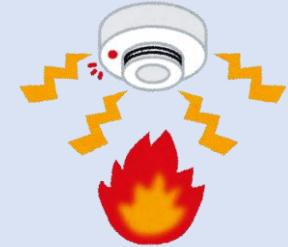


Call 110 from a landline or cell phone

Reporting in case of fire, injuries, etc.



Call the Crisis Management Centre by landline or cell phone



Fire, injuries and medical emergencies

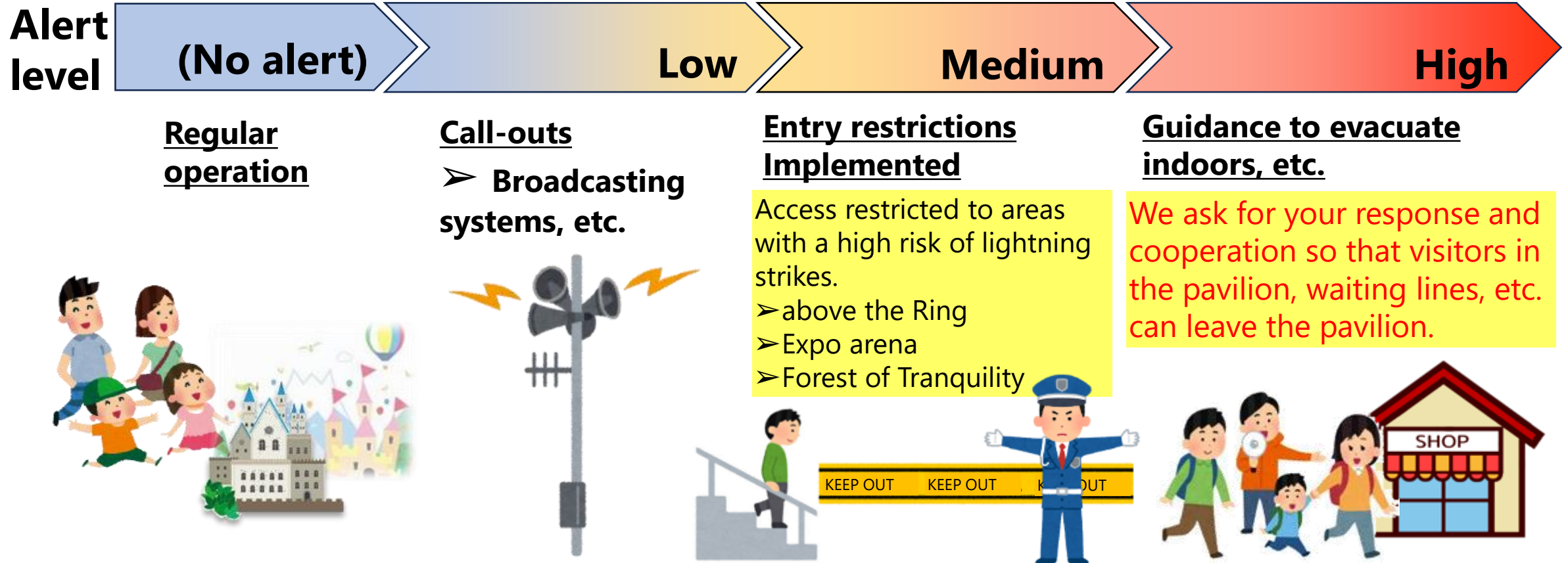


Crisis Management Centre

※ Reporting to the fire department are made in batches from the Crisis Management Centre (during business hours only).

Response to lightning strikes(Evacuation to the pavilion)

If there is a risk of lightning, call for visitors to evacuate from dangerous areas. If there is an extremely high risk of lightning, or if there is strong wind or rain, evacuate visitors to safe places such as indoors



Requests for cooperation from official participants in the event of a disaster, etc.

- Assumption that in the event of a major disaster or approaching thunderclouds, when it becomes necessary for visitors to wait indoors, the facilities managed by the organizer will be used and the pavilions of the official participants will be requested to cooperate.**
- Even if each official participant pavilion is asked to help accommodate visitors, the association will provide water, food, blankets and other supplies for the visitors.**
- ✂The organizer has a three-day stockpile of water and food, with the cooperation of the Osaka Prefecture and City. In addition to this, in the event of a major disaster, support can be obtained from the national government and Osaka Prefecture and City.**
- ✂On Friday 17 January, the organizer plans to participate in a drill organised by the Osaka Prefectural Government to transport supplies and personnel to the Expo site by helicopter and ship in the event of a large-scale disaster (with the participation of the Japan Coast Guard, police, fire department, Self-Defence Force and others).**

Early submission of security operation plan

Pre-Session Security

At least one month prior to the earlier of installation of exhibits, decorations, or interior decorations, or the right to manage the facility.

Security during a session

One month prior to the opening of pavilions and other facilities
(Final deadline: March 14)

Event Security

2 weeks before the event is to take place

- **Language of submission** Japanese
- **Submission Method** Related Persons Portal
- **Attachment in addition to Security Operation Plan**
 - ① Facility floor plan ② Privileged guest security guard deployment map
 - ③ Viewing course and security guard deployment map ④ Evacuation Guidance Flow Chart
 - ⑤ Layout of the waiting line

We ask for your early submission, as we would like to establish a contact system for early discussions with the pavilion security managers, due to the fact that regular briefings are scheduled during the exhibition.

Attendance and reporting of first aid training

First Aid Training at Expo 2025

【Guidelines for Fire and Disaster Prevention (For official participants) 】

The Participants shall have their staff members attend the workshop on first aid administration to ensure that they are versed in using the AED and make other necessary preparations so that appropriate actions will be taken when they find persons suffering injuries etc.

Target : All Expo site workers who have contact with visitors, from managers to staff

First aid training guided by the Exposition Association

- 1 In-person training (up to 60 students per session)
※Japanese only
- 2 Online training (up to 1,000 students per session)
- 3 Video-based training (learning via PC or smartphone)

Practices other than those listed on the left

- 1 First aid training by first aid extension staff at the business office
- 2 Apply for and participate in first aid courses offered by fire departments and various organizations

Result reports are reported from “H. Security, Fire and Disaster Prevention, Medical Health” in the “Application” menu of the related persons portal .

- ※ Result report applications must be submitted for each course attended. If you attended two courses in one day, please submit the application twice.
- ※ Result reports will be accepted from January.



Environmental, food and infectious disease related

(1) Environmental and Food Sanitation

- The Site sanitation surveillance centre accepts food business license applications and notifications.
Facilities that have not obtained a business license may not operate without exception.
- Participants shall cooperate with on-site inspections and food inspections conducted by The Expo Association or the Site sanitation surveillance centre before and during the exhibition period, and shall provide specimens necessary for food inspections free of charge.

(2) Infectious Disease

- Hand sanitizing alcohol dispensers should be installed near the entrances and exits of areas where food and beverages are served and where exhibits that visitors can touch with their hands are placed.
- It is preferred that these persons are vaccinated against measles and rubella, which are vaccine-preventable diseases, according to the vaccination programmes of their own countries.
- Staff members who exhibit symptoms indicative of an infectious disease, such as a fever, coughs, diarrhoea/vomiting, and systemic rashes, should not be allowed to come in to work. They must be advised to immediately consult a medical specialist.

Basic Plan, Implementation Plan, and Guidelines

(1) Basic Plan and Implementation Plan

| Title | Disaster Prevention Basic Plan | Disaster Prevention Implementation Plan | Basic Plan for Medical Rescue Measures | Medical Rescue Measures Implementation Plan | Basic Plan for Venue Sanitation | Venue Sanitation Implementation Plan |
|-------------------------------|---|---|---|---|--|--|
| Main details | ADisaster Assumption and Damage Assumption, Preliminary Measures and the Role of the Organizer in the Event of a Disaster | Organizational structure in the event of a disaster, operation of the Crisis Management Centre, and cooperation and division of roles with related organizations. | Basic Policy for Medical Rescue Measures in the Venue。 | Medical relief system, etc. required at the venue. | Basic plans for "environmental hygiene measures," "food hygiene measures," and "infectious disease countermeasures | The overall picture of the various initiatives for "environmental hygiene measures," "food hygiene measures," and "infectious disease countermeasures. |
| Public ation Locati on | https://www.expo2025.or.jp/en/news/news-20240902-01/ | | https://www.expo2025.or.jp/news/news-20231004-02 | https://www.expo2025.or.jp/en/news/news-20241129-02/ | https://www.expo2025.or.jp/news/news-20231004-03/ | https://www.expo2025.or.jp/news/news-20241118-05 |

Basic Plan, Implementation Plan, and Guidelines

(2) Guidelines

| Title | Guidelines for Security and Inspection Activities | Guidelines for Fire and Disaster Prevention | Guidelines for Sanitation and Public Health (First version) | Guidelines for Sanitation and Public Health (Supplements) ※ In preparation |
|-----------------------------|---|--|---|--|
| Main details | The roles of the organizer and participants, and the security operation plan. | Matters necessary to prevent fire and ensure safety and mitigate damage in the event of a disaster in the management area of the Participant. | Advance basic points to note regarding procedures and allocation of qualified persons that Participants and others are required to perform pursuant to sanitation and public health related laws. | Necessary procedures to be taken by participants prior to the Expo and hygiene control during the Expo. |
| Publication Location | — | Related Persons Portal | Related Persons Portal | Related Persons Portal |
| Various applications | Security Operation Plan | <ul style="list-style-type: none"> • Notification of the appointment of a fire safety manager • Preparation and notification of firefighting plans • Workshop on first aid for the injured etc. | <ul style="list-style-type: none"> • The use of the Specified Buildings • Food business operational permit application/ notification | <ul style="list-style-type: none"> • The use of the Specified Buildings • Food business operational permit application/notification • Notification Concerning Business Types Not Subject to Operational Notification • Notification of Operations Involving Food Trucks and Stalls • Notification of Food Hygiene Administrator |



Thank you! Merci! Arigato!